

AHMA-NCNH Course Offerings Q2 2009



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2009



HAWAII-AHMA Presents:

The Balance of Maintenance Management with Brenda Asbury

Limited Seating Remains in Honolulu, May 29, 2009

This is a must attend session for all maintenance personnel and community managers. In this session you will learn how to find the right maintenance professional for your property; how to communicate with your maintenance staff; when to turn to an outside contractor; how to tell an emergency from something that can wait, and how long it should take to complete the job. You'll also learn about two of the most topical issues in the industry: how to green your maintenance program and how to prevent your maintenance staff from causing a fair housing complaint. The instructor will also cover staff professional appearance, performance appraisals, problem solving and contract negotiations .

About Your Instructor

Brenda Asbury is a noted international speaker, trainer, and consultant with 25 years of property management expertise. Brenda began her career as an on-site assistant manager who rose in two years to become the Knoxville Apartment Council "Manager of the Year". She earned her CPM designation in just one year and became the first woman to receive the coveted "RAM of the Year" award from the National Association of Home Builders.

Brenda is the former national director of education for a property management company out of Washington, D.C with over 3,500 employees. She has developed over 100 courses and presented property management classes in front of more 50,000 people in her professional career.

Additional Info

Registration is at 8:30 a.m. The class begins at 9:00 a.m.. The class concludes for the day at 4:00 p.m..

The cost for members is \$169/student, 3 or more member students from the same managing agent is \$149/student, non-members are \$219/student. The class is in the Kewalo Room, Ward Warehouse, Second Floor, 1000 Ala Moana Blvd, Honolulu, HI.

Please use one form per student. Fax to (510) 834-2462. You will be invoiced.

Member _____ Non Member _____

Management Company: _____

Property: _____

Contact Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Email: _____

Student Name: First _____ Last: _____ Title: _____

